

York Canine Hydro Ltd
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HYDROTHERAPY REFERRAL FORM

CLIENT DETAILS

CLIENT NAME		NAME OF DOG		
ADDRESS & POSTCODE		BREED		
		SEX? M / F	NEUTERED? Y / N	VACCINATED? Y / N
		DATE OF BIRTH		
CONTACT NO.		INSURANCE COMPANY		
E-MAIL ADDRESS		POLICY NUMBER		

I / We are the legal owner(s) of the Dog named above AND agree to allow York Canine Hydro Ltd to contact my Vet in relation to treatment AND have read and fully accept York Canine Hydro Ltd Terms and Conditions.

Signature(s) _____ Date _____

THIS PART IS TO BE COMPLETED BY THE VETERINARY SURGEON

VETERINARY DETAILS

PRACTICE NAME		VET SURGEON	
ADDRESS & POSTCODE		CONTACT NO.	
		FAX NO.	
		E-MAIL ADDRESS	

REASON FOR REFERRAL – PLEASE GIVE SPECIFIC DETAILS.

DATE OF SURGERY, (IF APPLICABLE)	
MEDICATION	
ANY OTHER MEDICAL PROBLEMS – E.G. CARDIAC, RESPIRATORY, EPILEPSY, DIABETES, EAR PROBLEMS ETC.	
IS THE DOG NERVOUS OR AGGRESSIVE?	

TYPE OF HYDROTHERAPY TREATMENT TREATMENT FUN & FITNESS

I understand that any hydrotherapy treatment given to the above animal is the responsibility of the NARCH Registered Canine Hydrotherapist based on the information requested.

Signature(s) _____

Practice Stamp

Date _____

Terms and Conditions

- Health and Safety is of paramount importance to York Canine Hydro, during your initial session you will be made aware of all safety requirements. It is your responsibility to ensure that all instructions are followed, anyone not observing Health and Safety requirements will be asked to leave the premises.
- Whilst every care is taken in the provision of treatment and the care and maintenance of the water and equipment used, all dogs attending and undergoing treatment do so entirely at their owner's risk.
- All dogs must have a veterinary referral before we can commence treatment.
- We reserve the right to refuse treatment to any animal.
- All dogs should be vaccinated prior to treatment at the centre.
- All treatment is to be paid for at the time of the treatment.
- Treatment sessions cancelled or missed with less than 24 hours notice will be charged in full.
- Dogs with infectious or contagious conditions cannot be swam, please ensure that any sessions are cancelled with at least 24 hours notice. This also applies to bitches in season.

It is the owner's responsibility to:

- Ensure that your dog has not been fed for at least 3 hours before your appointment.
- Ensure that if your dog is on any medication, that your appointment time does not clash with the times of medication. Ensure your Hydrotherapist is made aware of all medications the dog is taking and to any changes to medication.
- Ensure that if your dog's health changes in any way before an appointment, we are made aware as early as possible and in any circumstances, prior to your dog attending.
- Ensure that your dog has toileted before swimming as defecation in the pool will incur an extra charge in addition to the normal session charge, equivalent to one session, as the pool has to be shut down and thoroughly cleaned before the next dog can use it.
- Ensure that you act responsibly as a dog owner and clean up any mess into the bin provided.
- Ensure that your dog is always kept on a lead and under proper control. We cannot be held responsible for any loss of dog whilst on site

We respectfully request that:

- If it is necessary for children to be in attendance, they must remain with an accompanying adult at all times and must remain in any designated areas at the request of York Canine Hydro staff.

Please also note:

- York Canine Hydro cannot be held responsible for any loss or damage to any vehicle or personal property while on the premises.
- York Canine Hydro reserves the right to use any still or video photography taken during any sessions as it requires.
- Owners should ask permission before the use of any still or video photography.